

READ POLISHING THE PROFESSIONAL'S WEBSITE PRIVACY POLICY CAREFULLY, AS IT CONTAINS IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS.

1. Acknowledgment and Acceptance of Terms. Polishing The Professional is committed to protecting your privacy. This Privacy Statement sets forth our current privacy practices regarding the information we collect when you or your computer interacts with our website. By accessing Polishing The Professional, you acknowledge and fully understand Polishing The Professional's Privacy Policy and freely consent to the information collection and use practices described in this Website's Privacy Policy.
2. Participating Merchant Policies. Related services and offerings with links from this website, including vendor sites, have privacy statements that can be viewed by clicking on the corresponding links within each website. Online merchants and others who participate in Polishing The Professional's services are encouraged to participate in industry privacy initiatives and to take a responsible attitude toward consumer privacy. However, since we do not have direct control over the policies or practices of participating merchants and other third parties, we are not responsible for those sites' privacy practices or contents. We encourage you always to review the privacy policies of merchants and other third parties before you provide personal information or complete any transaction with such parties.
3. Information We Collect and How We Use It. Polishing The Professional collects certain information from and about its users in three ways: directly from our Web Server logs, the user, and with Cookies.

- a. Web Server Logs

When you visit our website, we may track information to administer the site and analyze its usage. Examples of information we may track include:

- I. Your Internet protocol address.
- II. The browser or computer you use.
- III. Number of links you click within the site.
- IV. State or country from which you accessed the site.
- V. Date and time of your visit.
- VI. Name of your Internet service provider.
- VII. Web page you linked to our site from.
- VIII. Pages you viewed on the site

- b. Use of Cookies

Polishing The Professional may use cookies to personalize or enhance your user experience. A cookie is a small text file placed on your hard disk by a Web page server. Cookies are uniquely assigned to you and read by a Web Server in the domain that issued the cookie. Cookies can't run programs or deliver viruses to your computer.

One of the primary purposes of cookies is to provide a convenience feature to save you time. For example, if you personalize a web page or navigate within a site, a Cookie helps the site recall your specific information on subsequent visits. Hence, this simplifies the process of delivering relevant content and eases site navigation by providing and saving your preferences, login information, and personalized functionality.

Polishing The Professional does not share aggregated site statistics with partner companies but does not allow other companies to place cookies on our website.

You can accept or decline cookies. Most Web browsers automatically accept cookies, but typically, you can modify your browser settings to decline them. If you reject cookies by changing your browser settings, be aware that this may disable some of the functionality on our website.

c. Personal Information Users

Visitors to our website can register to purchase services and apply for services. When you register, we will request personal information such as name, address, email, telephone number, account number, and other relevant information. Our third-party merchant will request financial information if you purchase a product or service. We do not collect or store your financial information for your purchased services. This data may be forwarded to your credit card provider if you purchase it with a credit card. For other types of registrations, we will ask for the relevant information. We may ask you to disclose personal information to us so that we can provide assistance and information. For example, we may request specific personal data if online technical support and troubleshooting are requested.

We will NEVER disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary, including:

- To fulfill your service requests.
- To protect ourselves from liability,
- To respond to legal processes or comply with law or,
- In connection with a merger, acquisition, or liquidation of the company.

d. Use of Web Beacons or GIF files. Polishing The Professional's Web pages may contain electronic images known as Web beacons – sometimes called single-pixel gifs – that allow Polishing The Professional to count users who have visited those pages and deliver co-branded services. Polishing The Professional may include Web beacons in promotional email messages or newsletters to determine whether messages have been opened and acted upon. Third-party service providers may place some of these Web beacons to help determine the effectiveness of our advertising campaigns or email communications. These service providers may use these Web beacons to place a persistent cookie on your computer. These cookies allow the service provider to recognize your computer when you visit certain pages or emails and compile anonymous information concerning those page views. These cookies enable us and our service providers to learn which advertisements and emails bring you to our website and how you use the site. Polishing The Professional's Marketing prohibits Web beacons from being used to collect or access your personal information.

e. Accessing Web Account Information. We will provide you with the means to ensure that the personally identifiable information in your web account file is correct and current. You may review this information by contacting us by email at PTP@polishedcc.com.

f. Changes to this Statement. Polishing The Professional has the discretion to update this privacy statement at will. When we do, we will also revise the "updated" date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued service use constitutes your agreement to this privacy statement and any updates.

g. Contacting Us. If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and our general practices, please get in touch with us. ptp@polishedcc.com or send your comments to:

Polishing The Professional Attention: Privacy Statement Personnel 1601 North Sepulveda Blvd #527, Manhattan Beach CA 90266 Phone: (310) 540-5120 x1

Polishing The Professional will use commercially reasonable efforts to respond and resolve any problem or question promptly.

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